



A SUCCESS STORY

EBE Helps Fleet Transit Reduce Their Invoice Processing Time From Six Hours to 45 Minutes

About Fleet Transit

Fleet Transit is a service-oriented corporation, specializing in end-to-end transport of bulk products such as liquid petroleum and asphalt. Since 1975, Fleet Transit Inc. has been an established and dependable company serving the Mid-Atlantic region of the United States.

Skilled drivers and strategically located terminals allow Fleet Transit to offer customers a premium service and prompt response to order requests.

The Challenge

Fleet Transit's billing associates were required to audit each delivery ticket submitted by a driver. They compared the data entered by the drivers via their ELD with the data in the Trimble dispatch system and the associated paperwork. This process involved comparing all data sources, identifying discrepancies, and correcting any errors. Each delivery ticket had to be manually

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Our billing process has seen remarkable improvement since implementing EBE's solution. Now every document is systematically placed in a specific queue based on missing data or failed a variance audit. This process ensures no issues is overlooked and receives attention promptly.

The EBE solutions has transformed our workflow ultimately leading to better service for our clients and drivers.

Denise Garcia,
Accounting Manager
Fleet Transit

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Before



- Mis-Indexed Documents in Workflow
- Individually Auditing With Documents from Multiple Sources
- Manually Closing Orders, Creating a Delay in Invoicing

After



- No Need for Manual Review
- Beyond AI Automatically Audits for Image Quality
- Loads With No Errors Are Automatically Closed and Billed

audited, corrected in Trimble, and the order manually closed before the invoicing process could proceed.

The Solution

EBE implemented Beyond AI, a solution that uses AI and RPA to evaluate data from the driver's ELD, Trimble, and the delivery ticket. When data is determined to be in tolerance, the load is automatically closed and billed within the Trimble dispatch system, eliminating the need for manual review. Data points that fail the tolerance audit are placed in a specific work queue based on the data field, such as gallons delivered variance. With this process, billing associates no longer have to manually review each data field: EBE's Beyond AI performs the auditing and identifies the issues for them. This approach minimizes the time spent identifying issues and maximizes the time available to address them.