



## A SUCCESS STORY

**EBE's Beyond AI Solution fully automates over 90% of Invoice & Settlement processes.**

### About Blackhawk Transport

Blackhawk Transport was founded in 1990 in Beloit, Wisconsin with one R-model Mack and three Raven flatbed trailers. Today, they have almost 800 associates and operate an extensive fleet of lightweight equipment, vans, flatbeds, end dumps, refrigerated trailers, straight trucks, and tankers.

Blackhawk Transport provides comprehensive transportation solutions to businesses across the country at the highest level of service to their drivers and customers.

### The Challenge

Blackhawk Transport operates several divisions that provide 'turn all day' services. Currently, moves are recorded in dispatch only after they are completed, which results in limited visibility and accountability during the billing and settlement process. Before automation, billing and settlement data were manually entered into spreadsheets, making the process labor-intensive. Trip documents were stored manually at terminals, complicating document retrieval for client audits

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The EBE Turn all Day project is incredibly successful. Blackhawk needed a way to better serve our clients and drivers. If we had to perform these tasks manually, we would have incurred significant expenses in both systems and labor. EBE's ability to integrate into our mobile com., EDI and dispatch providers to make this process so successful is truly outstanding. We are monitoring the deployment of this solution across all division which will have a significant impact on our Enterprise abilities.

Mike Holloway,  
President/CEO  
Blackhawk Transport

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## Before



- Moves being executed without prior dispatch.
- Labor-intensive manual data entry
- Manual storage of trip documents

## After



- Automated billing and settlement processing.
- Improved visibility and data accuracy.
- Streamlined document retrieval for audits.

## The Solution

Blackhawk Transport has implemented EBE's Beyond AI, which combines AI-powered OCR and RPA to enhance processing speed and accuracy while significantly reducing labor costs.

EBE's mobile capture integrates with Samsara's API to gather driver and tractor details. Images and data are transmitted to a Cloud OCR platform for processing. A team member reviews characters that require verification, typically changing around 4% of the total.

Once verified, the transaction proceeds to EBE's EDI 204 application. Upon importing EDI data, EBE's RPA-Bot compares it with Trimble's Suite dispatching system. If the data meets the standard, the Bot closes the load to invoice the shipper and settles with the driver. The biller then focuses on handling exceptions, which constitute roughly over 10% of the transaction pool

