



One Partner
Many Solutions

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Best in Class: SHIPSBrokerage

Revolutionize your existing back-office systems with EBE





SHIPSBrokerage: Your Best-In-Class Solution for Brokerage

S HIPSBrokerage revolutionizes your back-office systems by reducing repetitive tasks, decreasing the amount of data entry, and gaining a more meaningful workflow with its comprehensive brokerage and logistics solution. We handle every aspect of asset delivery, from order acceptance to freight tracking and document capture. Through our seamless application, driven by Robotic Process Automation and Optical Character Recognition, we achieve an impressive 22X reduction in processing time. This significantly improves billing and carrier settlement procedures.

22x
reduction in processing time

Unlock Efficiency, Boost Retention, and Empower Your Team

Anyone familiar with how brokerages work, you'll immediately understand why it's such a hassle to hunt down documents, enter data, and match them to the correct shipment. This is excluding the times when a document is missing and additional calls or email correspondence is necessary. That is why EBE SHIPSBrokerage was established.

The issue many non-asset transportation companies face is a lack of seamless integration in their back office processing systems. These systems are made up of components from various vendors, resulting in a lack of cohesion and efficient communication between these components. This lack of integration necessitates manual intervention. This invites pain points like delays in billing, introduces human errors, and increases your labor costs.

With SHIPSBrokerage, gain end-to-end functionality, load tendering, and visibility to freight in a central, paperless location. Seamlessly integrate into a variety of software systems, including your existing TMS, to enable an accelerated and smooth data exchange. In essence, SHIPSBrokerage is designed to improve the efficiency, accuracy, and automation of various back-office operations in the transportation industry, helping companies save time and reduce costs while ensuring smoother and more reliable processes.

Seamlessly integrate into existing TMS to save time, reduce costs and gain a smooth and reliable process



Readjusting for a Better Quality of Life

The next generation is coming into the workforce and, the fact is, they are demanding a better work life balance. Automating repetitive and time consuming processes is one way to make work more meaningful for current and future team members.

Automate from Delivery to Invoicing

What once was a paper-reliant industry has now evolved to requiring a more technology based system. While this process has improved minimally over time with email invoices, there remains a long and laborious string of actions between carriers, factors and brokers to verify the accuracy of an invoice so it can be paid. The SHIPSBrokerage solution is aiming to create a seamless payment experience for factors, brokers, shippers and carriers by automating the highly manual and repetitive invoice purchase, approval and payment process.

Kick-start the Automated Information Exchange

To begin the process, SHIPSBrokerage starts with the rate confirmation application. This enables carriers to review, accept, reject, or counter offers. If approved, an order number is assigned, and the broker receives GPS location updates and status notifications through their current TMS system. Once the delivery is made, POD and other supporting documents are captured through the SHIPSMobile application. Drivers use this tool to capture and electronically send document images to the company's system.

These images, linked to a cloud-based electronic signature app, are shared with the broker and carrier in near real-time. Information such as order number, delivery date, and carrier code can be used to close the order in the broker's TMS. The images are then imparted in the carriers system to create the invoice packet to be sent to the broker. If the broker does not receive the POD documents within a specified time after the delivery, alerts are automatically sent to the carrier and placed in workflow so that broker's customer service team can follow up on the late or missing paperwork.



An End-to-End Structure from Carrier to Broker

Centralizing your platforms fosters enhanced connectivity among market participants, leading to quicker processes, enhanced communication, and cost reduction through the elimination of redundant tasks.

Optimizing Processes Through OCR

Your Path to Accelerated Billing Cycles

When a carrier's invoice packet is received, whether by email, settlement portal, or USPS, the documents are processed through an AI optical character recognition system (OCR). This advanced system effectively eliminates the need for manual data entry that is currently in practice. Furthermore, it conducts checks on the necessary documents, audits invoice tolerances, and cross-references line-item details with data in the broker's TMS. If any documents deviate from the standard or are missing, they are routed into a response workflow, triggering alerts sent to both the carrier and the broker's customer service representative for resolution. Once invoices are approved, they are accessible to the carrier via an integrated portal connected to the broker's accounting system.

In this streamlined process, carriers gain insight into invoice release schedules, alleviating the need for payment status inquiries and improving efficiency. Additionally, when brokers partner with third-party payers, the system seamlessly transmits necessary documents and data for expedited processing, enhancing overall visibility and operational efficiency.

SHIPSBrokerage Automatically:

- **Defines the document sender's carrier**
- **Identifies document type & defines them**
- **Groups the documents by load ID**
- **Highlights exactly where information was derived**
- **Runs configured rules to eliminate memorization of outlier calculations**
- **Avoids complete freezing: processes based on available documents, not the missing ones**



Let EBE's SHIPSBrokerage Help You Today!



SHIPSBrokerage offers a multitude of benefits that are pivotal in today's fast-paced and competitive transportation industry. From streamlining invoicing and delivery processes in a paperless environment to automating decision-making, reducing reliance on public load boards, and optimizing your team's capabilities, the advantages are numerous and transformative. By embracing this technology, you empower your company to operate at the highest level of efficiency and effectiveness, ensuring success in the world of transportation.



With more than 650 customers and over 50 years of experience, EBE has emerged as the clear market leader in enterprise business process management solutions for the transportation industry. We are dedicated to helping transportation companies of any size or industry segment improve operational efficiencies, enhance customer satisfaction and increase profitability by delivering innovative business information systems.

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